

Prospectus Supplement No. 12
(To Prospectus dated June 20, 2023)

KORE GROUP HOLDINGS, INC.

This prospectus supplement updates, amends and supplements the prospectus dated June 20, 2023 (the “*Prospectus*”), which forms a part of our Registration Statement on Form S-1 (Registration No. 333-261464). Capitalized terms used in this prospectus supplement and not otherwise defined herein have the meanings specified in the Prospectus.

This prospectus supplement is being filed to update, amend and supplement the information included in the Prospectus with the information contained in our Quarterly Report on Form 10-Q filed with the SEC on May 11, 2026, which is set forth below.

This prospectus supplement is not complete without the Prospectus. This prospectus supplement should be read in conjunction with the Prospectus, which is to be delivered with this prospectus supplement, and is qualified by reference thereto, except to the extent that the information in this prospectus supplement updates or supersedes the information contained in the Prospectus. Please keep this prospectus supplement with your Prospectus for future reference.

KORE Group Holdings, Inc.’s shares of common stock trade on the New York Stock Exchange (the “*NYSE*”) under the ticker symbol “KORE”. On May 8, 2026, the closing price of our common stock was \$9.15.

INVESTING IN OUR SECURITIES INVOLVES CERTAIN RISKS. SEE “RISK FACTORS” BEGINNING ON PAGE 5 OF THE PROSPECTUS AS SUPPLEMENTED BY THE “RISK FACTORS” APPEARING ON PAGE 33 OF THE ATTACHED FORM 10-Q.

Neither the Securities and Exchange Commission nor any state securities commission has approved or disapproved of these securities or determined if the Prospectus or this prospectus supplement is truthful or complete. Any representation to the contrary is a criminal offense.

The date of this prospectus supplement is May 11, 2026

**UNITED STATES
SECURITIES AND EXCHANGE COMMISSION**
Washington, D.C. 20549

FORM 10-Q

(Mark One)

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934
For the quarterly period ended March 31, 2026

OR

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934
Commission file number 001-40856

KORE Group Holdings, Inc.
(Exact name of registrant as specified in its charter)

Delaware
(State of incorporation)

1155 Perimeter Center West, 11th Floor, Atlanta, GA
(Address of principal executive office)

86-3078783
(I.R.S. Employer Identification No.)

30338
(Zip code)

877-710-5673
Registrant's telephone number, including area code

Securities registered pursuant to Section 12(b) of the Act:

| Title of each class | Trading Symbol(s) | Name of each exchange on which registered |
|--|-------------------|---|
| Common stock, \$0.0001 par value per share | KORE | New York Stock Exchange |

Indicate by check mark whether the registrant: (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports); and (2) has been subject to such filing requirements for the past 90 days. Yes No

Indicate by check mark whether the registrant has submitted electronically every Interactive Data File required to be submitted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit such files). Yes No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, a smaller reporting company or an emerging growth company. See the definitions of "large accelerated filer," "accelerated filer," "smaller reporting company" and "emerging growth company" in Rule 12b-2 of the Exchange Act.

| | | | |
|-------------------------|-------------------------------------|---------------------------|-------------------------------------|
| Large accelerated filer | <input type="checkbox"/> | Accelerated filer | <input type="checkbox"/> |
| Non-accelerated filer | <input checked="" type="checkbox"/> | Smaller reporting company | <input checked="" type="checkbox"/> |
| | | Emerging growth company | <input type="checkbox"/> |

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Act). Yes No

As of May 6, 2026, there were 17,587,851 shares of the registrant's common stock, par value \$0.0001 per share, outstanding.

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KORE Group Holdings, Inc.
Condensed Consolidated Balance Sheets (Unaudited)
(In thousands, except share and per share data)

| | March 31, 2026 | December 31, 2025 |
|--|-------------------|-------------------|
| ASSETS | | |
| Current assets: | | |
| Cash | \$ 28,924 | \$ 26,730 |
| Accounts receivable, net | 41,707 | 47,003 |
| Inventories, net | 3,705 | 3,170 |
| Prepaid expenses and other current assets | 8,759 | 9,022 |
| Total current assets | 83,095 | 85,925 |
| Noncurrent assets: | | |
| Restricted cash | 268 | 268 |
| Property and equipment, net | 5,963 | 6,744 |
| Intangible assets, net | 72,259 | 83,005 |
| Goodwill | 228,844 | 228,844 |
| Operating lease right-of-use assets | 1,453 | 1,513 |
| Other non-current assets | 4,230 | 4,246 |
| Total assets | \$ 396,112 | \$ 410,545 |
| LIABILITIES AND STOCKHOLDERS' DEFICIT | | |
| Current liabilities: | | |
| Accounts payable | \$ 13,322 | \$ 12,353 |
| Accrued liabilities | 33,258 | 38,095 |
| Current portion of operating lease liabilities | 593 | 585 |
| Deferred revenue | 8,682 | 9,091 |
| Current portion of long-term debt, net | 1,850 | 1,850 |
| Warrant liabilities to affiliates | 21,573 | 10,029 |
| Total current liabilities | 79,278 | 72,003 |
| Noncurrent liabilities: | | |
| Operating lease liabilities | 1,169 | 1,279 |
| Long-term debt, net | 295,110 | 295,237 |
| Deferred income tax liabilities, net | 533 | 887 |
| Accrued interest due to affiliate | 54,342 | 47,907 |
| Mandatorily redeemable preferred stock due to affiliate, net | 144,194 | 143,912 |
| Other liabilities | 12,991 | 13,100 |
| Total liabilities | 587,617 | 574,325 |
| Commitments and Contingencies | | |
| Stockholders' deficit: | | |
| Common stock, voting, par value \$0.0001 per share; 315,000,000 shares authorized; 18,779,673 shares issued and 17,586,936 outstanding as of March 31, 2026, and 18,733,121 shares issued and 17,540,384 outstanding as of December 31, 2025 | 8 | 8 |
| Additional paid-in capital | 470,502 | 470,612 |
| Accumulated other comprehensive loss | (6,042) | (6,883) |
| Accumulated deficit | (652,788) | (624,332) |
| Treasury stock, at cost, 1,192,737 shares | (3,185) | (3,185) |
| Total stockholders' deficit | (191,505) | (163,780) |
| Total liabilities and stockholders' deficit | \$ 396,112 | \$ 410,545 |

See accompanying notes to condensed consolidated financial statements

KORE Group Holdings, Inc.
Condensed Consolidated Statements of Operations and Comprehensive Loss (Unaudited)
(In thousands, except share and per share data)

| | Three Months Ended March 31, | |
|--|------------------------------|--------------------|
| | 2026 | 2025 |
| Revenue | | |
| Services | \$ 55,857 | \$ 55,431 |
| Products | 9,962 | 16,711 |
| Total revenue | 65,819 | 72,142 |
| Cost of revenue | | |
| Services | 21,139 | 23,326 |
| Products | 5,564 | 9,696 |
| Total cost of revenue (exclusive of depreciation and amortization shown separately below) | 26,703 | 33,022 |
| Operating expenses | | |
| Selling, general, and administrative expenses | 30,072 | 27,665 |
| Depreciation and amortization | 13,151 | 13,911 |
| Total operating expenses | 43,223 | 41,576 |
| Operating loss | (4,107) | (2,456) |
| Other expense (income) | | |
| Interest expense, including amortization of deferred financing costs | 6,710 | 7,032 |
| Interest expense incurred with affiliate, including amortization of deferred financing costs | 6,718 | 5,945 |
| Interest income | (258) | (144) |
| Change in fair value of warrant liabilities to affiliates | 11,544 | (1,804) |
| Other (income) expense, net | (439) | 314 |
| Loss before income taxes | (28,382) | (13,799) |
| Income tax expense | 74 | 1,109 |
| Net loss | \$ (28,456) | \$ (14,908) |
| Loss per share: | | |
| Basic and diluted | \$ (1.43) | \$ (0.77) |
| Weighted average shares outstanding: | | |
| Basic and diluted | 19,968,098 | 19,433,080 |
| Comprehensive loss | | |
| Net loss | \$ (28,456) | \$ (14,908) |
| Other comprehensive loss: | | |
| Foreign currency translation adjustment | 841 | (944) |
| Comprehensive loss | \$ (27,615) | \$ (15,852) |

See accompanying notes to condensed consolidated financial statements

KORE Group Holdings, Inc.
Condensed Consolidated Statements of Changes in Stockholders' Deficit (Unaudited)
(In thousands, except share data)

| | Three Months Ended March 31, | |
|--|-------------------------------------|---------------------|
| | 2026 | 2025 |
| Par value of common stock | | |
| Balance, beginning of period | \$ 8 | \$ 8 |
| Balance, end of period | 8 | 8 |
| Additional paid-in capital | | |
| Balance, beginning of period | 470,612 | 468,711 |
| Stock-based compensation (benefit) expense | (106) | 589 |
| Stock awards cancelled for employee tax withholdings | (4) | (36) |
| Balance, end of period | 470,502 | 469,264 |
| Accumulated other comprehensive loss | | |
| Balance, beginning of period | (6,883) | (3,778) |
| Foreign currency translation adjustment | 841 | (944) |
| Balance, end of period | (6,042) | (4,722) |
| Accumulated deficit | | |
| Balance, beginning of period | (624,332) | (561,356) |
| Net loss | (28,456) | (14,908) |
| Balance, end of period | (652,788) | (576,264) |
| Treasury stock, at cost | | |
| Balance, beginning of period | (3,185) | (3,185) |
| Balance, end of period | (3,185) | (3,185) |
| Total stockholders' deficit | \$ (191,505) | \$ (114,899) |

See accompanying notes to condensed consolidated financial statements

KORE Group Holdings, Inc.
Condensed Consolidated Statements of Cash Flows (Unaudited)
(In thousands)

| | Three Months Ended March 31, | |
|---|------------------------------|------------|
| | 2026 | 2025 |
| Net cash provided by operating activities | \$ 4,711 | \$ 2,845 |
| Investing activities: | | |
| Purchases of property and equipment | (156) | (97) |
| Additions to intangible assets | (1,812) | (2,151) |
| Net cash used in investing activities | \$ (1,968) | \$ (2,248) |
| Financing activities: | | |
| Repayment of debt | (463) | (463) |
| Principal payments under finance lease obligations | — | (13) |
| Payment of employee tax withholdings through cancelled shares of stock | (4) | (36) |
| Net cash used in financing activities | \$ (467) | \$ (512) |
| Effect of exchange rate changes on cash | (82) | 164 |
| Net increase in cash and restricted cash | \$ 2,194 | \$ 249 |
| Cash and restricted cash, beginning of period | \$ 26,998 | \$ 19,701 |
| Cash and restricted cash, end of period | \$ 29,192 | \$ 19,950 |
| Non-cash investing and financing activities: | | |
| Right-of-use assets obtained in exchange for new operating lease liabilities | \$ 83 | \$ 193 |
| Purchases of property and equipment in accounts payable and accrued liabilities | \$ — | \$ 29 |
| Reconciliation of cash and restricted cash, end of period: | | |
| Cash | \$ 28,924 | \$ 19,656 |
| Restricted cash | 268 | 294 |
| Total cash and restricted cash, end of period: | \$ 29,192 | \$ 19,950 |

See accompanying notes to condensed consolidated financial statements

KORE Group Holdings, Inc.
Notes to Condensed Consolidated Financial Statements (Unaudited)

NOTE 1 - SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES*Organization and Basis of Presentation*

KORE Group Holdings, Inc. (together with its subsidiaries, “KORE” or the “Company”) provides advanced connectivity services, location-based services, device solutions, managed and professional services used in the development and support of the “Internet of Things” (“IoT”) technology for the business market. The Company’s IoT platform is delivered in partnership with many of the world’s largest mobile network operators and provides secure, reliable, wireless connectivity to mobile and fixed devices. This technology enables the Company to expand its global technology platform by transferring capabilities across new and existing vertical markets and delivers complementary products to channel partners and resellers worldwide.

The Company is incorporated in the state of Delaware and its operations are primarily located in North America. The condensed consolidated financial statements include the accounts of the Company and its wholly-owned subsidiaries, and have been prepared in accordance with accounting principles generally accepted in the United States of America (“GAAP”). All significant intercompany balances and transactions have been eliminated in consolidation.

Interim Financial Statements

The accompanying unaudited condensed consolidated financial statements have been prepared in conformity with the instructions to Article 10-01 of Regulation S-X for interim financial statements. Accordingly, they do not include all the information and footnotes required by GAAP for complete financial statements. These unaudited condensed consolidated financial statements and related notes should be read in conjunction with the annual consolidated financial statements and related notes for the year ended December 31, 2025, included in the Company’s Annual Report on Form 10-K for the year ended December 31, 2025 (“Annual Report on Form 10-K”).

In the opinion of management, the accompanying condensed consolidated financial statements contain all adjustments, consisting of normal recurring adjustments, necessary for a fair presentation of the results for the interim periods presented. Such operating results may not be indicative of the expected results for any other interim periods or the entire year.

Use of Estimates

The preparation of financial statements requires the Company to make a number of significant estimates. These include estimates of revenue recognition, assessments of indicators of impairment regarding various assets including goodwill, calculation of capitalized software costs, accounting for uncertainties in income tax positions, and other estimates that affect the reported amounts of certain assets and liabilities as of the date of the condensed consolidated financial statements and the reported amounts of certain revenues and expenses during the reported periods. Changes in these estimates may occur in the near term. The Company’s estimates are inherently subjective in nature and actual results could differ from the Company’s estimates and the differences could be material.

Recently Issued Accounting Pronouncements Not Yet Adopted

The Company considers the applicability and impact of all Accounting Standards Updates (“ASUs”) issued by the Financial Accounting Standards Board (“FASB”). ASUs not listed below were assessed and determined to be either not applicable or are not expected to have a material impact on the Company’s condensed consolidated financial statements.

ASU 2024-03, Income Statement—Reporting Comprehensive Income—Expense Disaggregation Disclosures (“ASU 2024-03”)

On November 4, 2024, the FASB issued ASU 2024-03 requiring additional income statement disclosures related to certain costs and expenses as listed below:

- Disclosing the amounts of (a) purchases of inventory, (b) employee compensation, (c) depreciation, (d) intangible asset amortization, and (e) depreciation, depletion, and amortization recognized as part of oil and gas producing activities (or other amounts of depletion expense) included in each relevant expense caption.
- Including certain amounts that are already required to be disclosed under current U.S. GAAP in the same disclosure as the other disaggregation requirements.
- Disclosing a qualitative description of the amounts remaining in relevant expense captions that are not separately disaggregated quantitatively.
- Disclosing the total amount of selling expenses and, in annual reporting periods, an entity’s definition of selling expenses.

The amendments in ASU 2024-03 are effective for annual reporting periods beginning after December 15, 2026, and interim reporting periods beginning after December 15, 2027. Early adoption is permitted. The amendments in ASU 2024-03 should be applied either prospectively to financial statements issued for reporting periods after the effective date or retrospectively to any or all prior periods presented in the consolidated financial statements. The Company has not yet adopted ASU 2024-03 and is currently evaluating the effect of this new guidance on the consolidated financial statements and related disclosures.

KORE Group Holdings, Inc.
Notes to Condensed Consolidated Financial Statements (Unaudited)

ASU 2025-06, Intangibles—Goodwill and Other—Internal-Use Software (Subtopic 350-40): Targeted Improvements to the Accounting for Internal-Use Software (“ASU 2025-06”)

On September 18 2025, the FASB issued ASU 2025-06. ASU 2025-06 removes references to software development stages for internal-use software, and an entity is required to start capitalizing software costs when (i) management has authorized and committed to funding the software project, and (ii) it is probable that the project will be completed and the software will be used to perform the function intended.

The amendments in ASU 2025-06 are effective for all entities for annual reporting periods beginning after December 15, 2027, and interim reporting periods within those annual reporting periods. Early adoption is permitted as of the beginning of an annual reporting period. The amendments in ASU 2025-06 may be applied prospectively or using a modified retrospective approach.

The Company has not yet adopted ASU 2025-06 and is currently evaluating the impact of its adoption on its consolidated financial statements and related disclosures.

NOTE 2 – REVENUE RECOGNITION

Disaggregated Revenue

The table below sets forth a summary of revenue by major service line and product category:

| <i>(in thousands)</i> | Three Months Ended March 31, | |
|---------------------------------|------------------------------|------------------|
| | 2026 | 2025 |
| Services: | | |
| IoT Connectivity ⁽¹⁾ | \$ 54,454 | \$ 52,797 |
| IoT Solutions | 1,403 | 2,634 |
| | \$ 55,857 | \$ 55,431 |
| Products: | | |
| Hardware ⁽²⁾⁽³⁾ | \$ 9,962 | \$ 16,711 |
| Total | \$ 65,819 | \$ 72,142 |

⁽¹⁾ Includes connectivity-related revenue from IoT Connectivity and IoT Solutions.

⁽²⁾ Includes hardware-related revenue from IoT Connectivity and IoT Solutions.

⁽³⁾ Includes nil and \$2.0 million of bill-and-hold arrangements for the three months ended March 31, 2026 and 2025, respectively.

The table below sets forth a summary of revenue by geographic area:

| <i>(in thousands)</i> | Three Months Ended March 31, | |
|--------------------------------|------------------------------|------------------|
| | 2026 | 2025 |
| United States | \$ 55,415 | \$ 62,309 |
| Other countries ⁽¹⁾ | 10,404 | 9,833 |
| Total | \$ 65,819 | \$ 72,142 |

⁽¹⁾ No single country in “other countries” exceeded 10% of the total revenue for the three months ended March 31, 2026 and 2025.

Contract Assets

The following table sets forth the change in contract assets, which consists of unbilled receivables that are included in accounts receivable, net and other non-current assets on the condensed consolidated balance sheets as of March 31, 2026 and December 31, 2025:

KORE Group Holdings, Inc.
Notes to Condensed Consolidated Financial Statements (Unaudited)

| <i>(in thousands)</i> | March 31, 2026 | December 31, 2025 |
|--|-----------------------|--------------------------|
| Beginning balance | \$ 5,461 | \$ 3,513 |
| Revenue recognized during the period but not billed ⁽¹⁾ | 1,029 | 5,308 |
| Amounts reclassified to accounts receivable | (982) | (3,360) |
| Ending balance | \$ 5,508 | \$ 5,461 |

⁽¹⁾ Net of financing component of \$0.6 million as of March 31, 2026 and December 31, 2025.

Contract Liabilities

The table below sets forth the change in contract liabilities, or deferred revenue:

| <i>(in thousands)</i> | March 31, 2026 | December 31, 2025 |
|--|-----------------------|--------------------------|
| Beginning balance | \$ 9,091 | \$ 8,509 |
| Amounts billed but not recognized as revenue | 8,686 | 9,059 |
| Revenue recognized from balances held at the beginning of the period | (9,091) | (8,509) |
| Foreign exchange | (4) | 32 |
| Ending balance | \$ 8,682 | \$ 9,091 |

Remaining Performance Obligations

Remaining performance obligations represent the aggregate amount of the transaction price in contracts allocated to performance obligations that are unsatisfied, or partially unsatisfied, at the end of the reporting period. Remaining performance obligations estimates are subject to change and are affected by several factors, including terminations, changes in the scope of contracts, periodic revalidations, adjustments for revenue that have not materialized, and adjustments for currency. As of March 31, 2026, the Company had approximately \$57.6 million of remaining performance obligations on contracts with an original duration of one year or more. The Company expects to recognize approximately 39% of these remaining performance obligations in 2026, with the remaining balance recognized through 2030.

The Company has variable consideration of approximately \$4.1 million and \$3.9 million that was constrained revenue and excluded from the transaction price for the period ended March 31, 2026 and 2025, respectively.

Costs to Obtain and Fulfill a Contract

The Company did not have material costs related to obtaining a contract, or fulfilling a contract that are not addressed by other accounting standards, with amortization periods greater than one year for the three months ended March 31, 2026 and 2025.

Customer Concentrations

The Company did not have any single customer that accounted for more than 10% of total revenue or related accounts receivable for the three months ended March 31, 2026 and 2025, and as of March 31, 2026 and December 31, 2025, respectively.

NOTE 3 – ACCOUNTS RECEIVABLE

The following table sets forth the details of the Company's accounts receivable, net balances included on the condensed consolidated balance sheets as of March 31, 2026 and December 31, 2025:

| <i>(in thousands)</i> | March 31, 2026 | December 31, 2025 |
|-----------------------------------|-----------------------|--------------------------|
| Accounts receivable | \$ 41,893 | \$ 47,330 |
| Less: allowance for credit losses | (186) | (327) |
| Accounts receivable, net | \$ 41,707 | \$ 47,003 |

As of January 1, 2025, the Company's accounts receivable balance was \$44.0 million.

KORE Group Holdings, Inc.
Notes to Condensed Consolidated Financial Statements (Unaudited)

NOTE 4 – CONDENSED CONSOLIDATED FINANCIAL STATEMENT DETAILS*Prepaid expenses and other current assets*

The following table sets forth the details of prepaid expenses and other current assets included on the condensed consolidated balance sheets as of March 31, 2026 and December 31, 2025:

| <i>(in thousands)</i> | March 31, 2026 | December 31, 2025 |
|--|-----------------|-------------------|
| Prepaid expenses | \$ 4,737 | \$ 4,277 |
| Deposits | 1,756 | 1,588 |
| Income taxes receivable | 903 | 2,485 |
| Credit card receivables in-transit | 732 | 153 |
| Sales taxes receivable | 557 | 468 |
| Other | 74 | 51 |
| Total prepaid expenses and other current assets | \$ 8,759 | \$ 9,022 |

Accrued liabilities

The following table sets forth the details of accrued liabilities included on the condensed consolidated balance sheets as of March 31, 2026 and December 31, 2025:

| <i>(in thousands)</i> | March 31, 2026 | December 31, 2025 |
|-----------------------------------|------------------|-------------------|
| Accrued employee compensation | \$ 11,327 | \$ 9,507 |
| Accrued cost of revenue | 7,952 | 10,608 |
| Accrued carrier costs | 6,535 | 8,203 |
| Sales and other taxes payable | 4,821 | 5,306 |
| Interest payable | 2,045 | 3,851 |
| Income taxes (receivable) payable | (6) | 31 |
| Other | 584 | 589 |
| Total accrued liabilities | \$ 33,258 | \$ 38,095 |

NOTE 5 – DERIVATIVES

The Company does not use derivatives to manage financial risks or as an economic hedge. The Company's sole recorded derivative instrument arose as part of the issuance of Series A-1 Preferred Stock, \$0.0001 par value per share (the "Series A-1 Preferred Stock"), to Searchlight Capital Partner, L.P. and its affiliates ("Searchlight"), in which transaction Searchlight was also granted warrants (the "Penny Warrants") which are exercisable for \$0.05 per warrant or by means of a cashless exercise formula. The Penny Warrants are considered a freestanding derivative instrument, as they are separable and legally detachable from the Series A-1 Preferred Stock, were issued for nominal or no apparent consideration, and have the essential characteristics inherent in a derivative instrument of a notional amount, an underlying security, and a mechanism for net settlement. Searchlight is an affiliate of the Company (see Note 8 — *Related Party Transactions*).

The following table sets forth the details of the derivative instrument not designated as a hedging instrument as presented on the condensed consolidated balance sheets and notional amounts and exercise price as of March 31, 2026 and December 31, 2025:

| As of: | Number of Warrants (Notional Amount) | Warrant Liability ⁽¹⁾ | Exercise Price Per Share |
|-------------------|--------------------------------------|---|--------------------------|
| | | <i>(\$ in thousands, except for exercise price per share)</i> | |
| March 31, 2026 | 12,024,711 | \$ 21,573 | \$ 0.05 |
| December 31, 2025 | 12,024,711 | \$ 10,029 | \$ 0.05 |

⁽¹⁾ The Warrant Liability amounts are presented as "warrant liabilities to affiliates" in the Company's condensed consolidated balance sheets and these balances are substantially comprised of the Penny Warrants liability. The balance of the Private Placement Warrants is immaterial as of March 31, 2026 and December 31, 2025.

KORE Group Holdings, Inc.
Notes to Condensed Consolidated Financial Statements (Unaudited)

The gains and losses arising from this derivative instrument not designated as a hedging instrument in the condensed consolidated statements of operations and comprehensive loss for the three months ended March 31, 2026 and 2025 are set forth as follows:

| Three Months Ended March 31, | Net Realized Gain (Loss) on Derivative Instruments | | Net Change in Unrealized Gain (Loss) on Derivative Instruments ⁽¹⁾ | |
|-------------------------------------|---|---|--|----------|
| | <i>(in thousands)</i> | | | |
| 2026 | \$ | — | \$ | (11,544) |
| 2025 | \$ | — | \$ | 1,804 |

⁽¹⁾ The amounts set forth above as presented in the condensed consolidated statements of operations and comprehensive loss are comprised of the unrealized gain/(loss) on the Penny Warrants reflected as “change in fair value of warrant liabilities to affiliates”.

NOTE 6 – FAIR VALUE MEASUREMENTS

Fair value is defined as the price that would be received to sell an asset or paid to transfer a liability (i.e., the “exit price”) in an orderly transaction between market participants at the measurement date. Inputs refer broadly to the assumptions that market participants would use in pricing the asset or liability. Inputs may be observable or unobservable:

- Observable inputs are inputs that reflect the assumptions market participants would use in pricing the asset or liability based on market data obtained from sources independent of the reporting entity.
- Unobservable inputs are inputs that reflect the reporting entity’s own assumptions.

A fair value hierarchy for inputs is implemented in measuring fair value that maximizes the use of observable inputs and minimizes the use of unobservable inputs by requiring that the most observable inputs be used when available. The availability of valuation techniques and the ability to attain observable inputs can vary among different financial instruments and are affected by a wide variety of factors, including the type of instrument, whether the instrument is newly issued and not yet established in the marketplace, the liquidity of markets, and other characteristics particular to the transaction.

The fair value hierarchy is categorized into three broad levels based on the inputs as follows:

Level 1 - Valuations based on unadjusted, quoted prices in active markets for identical assets and liabilities.

Level 2 - Valuations based on quoted prices in an inactive market, or whose values are based on models - but the inputs to those models are observable either directly or indirectly for substantially the full term of the assets and liabilities. Level 2 inputs include the following:

- a) Quoted prices for similar assets and liabilities in active markets;
- b) Quoted prices for identical or similar assets and liabilities in non-active markets;
- c) Pricing models whose inputs are observable for substantially the full term of the assets and liabilities; and
- d) Pricing models whose inputs are derived principally from or corroborated by observable market data through correlation or other means for substantially the full term of the asset or liability.

Level 3 - Valuations based on inputs that are unobservable and significant to the overall fair value measurement. Valuation of these assets is typically based on the Company’s own assumptions or expectations based on the best information available. The degree of judgment exercised by the Company in determining fair value is greatest for financial instruments for which fair value is disclosed in Level 3.

The inputs used to measure fair value may fall into different levels of the fair value hierarchy. In such cases, the actual level is determined based on the level of inputs that is most significant to the fair value measurement in its entirety.

To the extent that valuation is based on models or inputs that are less observable or unobservable in the market, the determination of fair value requires more judgment. Because of the inherent uncertainty of valuation, those estimated values may be materially higher or lower than the values that would have been used had a ready market for the investments existed.

Financial Instruments Measured at Fair Value

The Company is required to measure its warrant liabilities at fair value for the Penny Warrants and Private Placement Warrants, which are both included in “warrant liabilities to affiliates” on the condensed consolidated balance sheets.

Penny Warrants

The Penny Warrants, issued in 2023, are marked to fair value by reference to the fair value of the Company’s stock price on the last day of the reporting period, less the five cent exercise price, and are therefore considered as Level 2 in the fair value hierarchy. The fair value of the Company’s stock as of March 31, 2026 and December 31, 2025, less the exercise price, resulted in a Penny Warrants valuation of approximately \$21.6 million and \$10.0 million as of March 31, 2026 and December 31, 2025, respectively.

KORE Group Holdings, Inc.
Notes to Condensed Consolidated Financial Statements (Unaudited)

Private Placement Warrants

The Private Placement Warrants are marked to fair value by reference to the fair value of the Company's public warrants, which are therefore considered as Level 2 in the fair value hierarchy. The public warrants are traded on the OTC Pink Limited Market under the ticker symbol KORGW. As of March 31, 2026 and December 31, 2025, the aggregate value of the Private Placement Warrants was immaterial.

Financial Instruments Held at Amortized Cost for Which Fair Value is Disclosed

Financial Instruments for which Cost Approximates Fair Value

Cash, including restricted cash, is stated at cost, which approximates fair value. The carrying amounts reported in the condensed consolidated balance sheets for accounts receivable (including contract assets), accounts payable, and accrued liabilities (including contract liabilities) approximate fair value, due to their short-term maturities.

Senior Secured Term Loan, Backstop Notes, and Mandatorily Redeemable Preferred Stock Due to Affiliate

The table below sets forth the amortized cost and fair value of the Company's Senior Secured Term Loan as of March 31, 2026 and December 31, 2025. The fair value of this debt is not indicative of the amounts at which the Company could settle this debt.

(in thousands)

| Financial Instruments Disclosed at Fair Value Level 2 | Measurement | March 31, 2026 | December 31, 2025 |
|--|--------------------|-----------------------|--------------------------|
| Senior Secured Term Loan | Amortized cost | \$ 178,149 | \$ 178,359 |
| | Fair value | \$ 180,165 | \$ 170,734 |

The table below sets forth the amortized cost and fair value of the Backstop Notes and the Mandatorily Redeemable Preferred Stock Due to Affiliate as of March 31, 2026 and December 31, 2025. The fair value of this debt is not indicative of the amounts at which the Company could settle this debt.

(in thousands)

| Financial Instrument Disclosed at Fair Value Level 3 | Measurement | March 31, 2026 | December 31, 2025 |
|--|-------------------------------|-----------------------|--------------------------|
| Backstop Notes | Amortized cost | \$ 118,811 | \$ 118,728 |
| | Fair value | \$ 119,064 | \$ 96,943 |
| Mandatorily Redeemable Series A-1 Preferred Stock Due to Affiliate | Amortized cost ⁽¹⁾ | \$ 144,194 | \$ 143,912 |
| | Fair value | \$ 148,719 | \$ 160,682 |

⁽¹⁾ The amortized cost of the Mandatorily Redeemable Series A-1 Preferred Stock Due to Affiliate exclude \$54.3 million and \$47.9 million of accrued interest due to affiliate as of March 31, 2026 and December 31, 2025, respectively.

Additional Disclosures Regarding Level 3 Unobservable Inputs - Backstop Notes and Mandatorily Redeemable Preferred Stock Due to Affiliate

The Company uses a third-party valuation firm who utilizes proprietary methodologies to value the Company's Backstop Notes and Mandatorily Redeemable Preferred Stock Due to Affiliate. This firm uses a lattice modeling technique to determine the fair value of these liabilities which is disclosed (but not measured) as Level 3 in the fair value hierarchy. Use of this technique requires determination of relevant inputs and assumptions, some of which represent significant unobservable inputs such as credit spreads and equity volatility based on guideline companies, as well as other valuation assumptions. Accordingly, a significant increase or decrease in any of these inputs in isolation may result in a significantly lower or higher fair value measurement.

KORE Group Holdings, Inc.
Notes to Condensed Consolidated Financial Statements (Unaudited)

The table below sets forth information regarding the Company's significant Level 3 inputs for modeling this fair value disclosure as of March 31, 2026 and December 31, 2025:

(\$ in thousands, except as otherwise noted)

| Significant Inputs for Level 3 Fair Value Disclosure | Input | March 31, 2026 ⁽¹⁾ | December 31, 2025 |
|---|--------------------------------|-------------------------------|-------------------|
| Backstop Notes | Principal amount | \$120,000 | \$120,000 |
| | Term to maturity date | 0.36 years | 2.75 years |
| | Stock price | \$9.02 | \$4.22 |
| | Credit spreads (basis points) | 140 | 1,105 |
| | Selected equity volatility | 96.9% | 105.8% |
| Mandatorily Redeemable Preferred Stock Due to Affiliate | Notional amount ⁽²⁾ | \$207,199 | \$200,764 |
| | Term of lattice model | 7.63 years | 7.88 years |
| | Stock price | \$9.02 | \$4.22 |
| | Credit spreads (basis points) | 1,374 | 1,224 |
| | Selected equity volatility | 102.9% | 101.6% |

⁽¹⁾ Inputs reflect the use of probability-weighted scenarios, with the Merger transaction scenario assigned a higher weighting.

⁽²⁾ The notional amount of the preferred stock for valuation purposes includes the unpaid accrued interest as well as the liquidation value of the instrument.

KORE Group Holdings, Inc.
Notes to Condensed Consolidated Financial Statements (Unaudited)

NOTE 7 – NET LOSS PER SHARE

The table below sets forth a reconciliation of the basic and diluted earnings per share (“EPS”) calculations for the three months ended March 31, 2026 and 2025:

| <i>(\$ in thousands, except share and per share amounts)</i> | Three Months Ended March 31, | |
|--|-------------------------------------|-------------|
| | 2026 | 2025 |
| Numerator: | | |
| Net loss | \$ (28,456) | \$ (14,908) |
| Denominator: | | |
| Weighted average shares outstanding - basic | 19,968,098 | 19,433,080 |
| Effect of dilutive equity awards ⁽¹⁾ | — | — |
| Weighted average shares outstanding - diluted | 19,968,098 | 19,433,080 |
| Net loss per share: | | |
| Basic | \$ (1.43) | \$ (0.77) |
| Diluted | \$ (1.43) | \$ (0.77) |

⁽¹⁾ Due to the Company’s net loss, all unvested equity awards, and the Private Placement Warrants are anti-dilutive. The dilutive convertible instruments of the Backstop Notes are out of the money.

In determining the weighted average shares outstanding for the three months ended March 31, 2026 and 2025 for both basic and diluted earnings per share, the Company included the Penny Warrants as the common shares of stock that would be issuable upon the exercise of such warrants are issuable for nominal consideration per share of common stock. The Penny Warrants were exercisable immediately upon issuance, although no warrants had been exercised as of March 31, 2026 and March 31, 2025.

Set forth in the table below is the number of securities not included in the computation of diluted shares outstanding because the effect would be anti-dilutive:

| | Three Months Ended March 31, | |
|---|-------------------------------------|-------------|
| | 2026 | 2025 |
| Common stock issuable due to grants of RSUs with service only (i.e., time-vesting) conditions | 1,086,361 | 882,886 |
| Common stock issuable on conversion of the Backstop Notes ⁽¹⁾ | 1,920,007 | 1,920,007 |
| Common stock issuable on exercise of private placement warrants | 54,556 | 54,556 |

⁽¹⁾ Common stock issuable under the Backstop Notes is presented at the maximum number of shares of common stock potentially issuable upon the exercise of the Backstop Notes, although the actual potentially issuable shares remain at 9.9% of the common stock outstanding at the time of any exercise.

Unvested restricted stock units with “time and performance conditions” are excluded from the disclosure of the number of potentially anti-dilutive securities because the performance conditions were not met at the end of the reporting periods. Therefore, these securities are not considered to be contingently issuable for purposes of dilutive EPS or anti-dilution calculations.

KORE Group Holdings, Inc.
Notes to Condensed Consolidated Financial Statements (Unaudited)

NOTE 8 – RELATED PARTY TRANSACTIONS*Transactions with affiliates of the Company*

On October 30, 2024, the Company entered into the second amended and restated Investor Rights Agreement (the “Investor Rights Agreement”) with Cerberus Telecom Acquisition Corp. (“CTAC”), Searchlight (as defined above), Abry Partners, LLC (“Abry”) such that, among other terms, the Company shall take all necessary action, to cause the Board of the Company to be composed of up to 10 directors consisting of:

- up to two directors designated by CTAC, provided CTAC and its affiliates continue to own greater than 5% of the total shares of common stock of the Company;
- up to two directors designated by Abry, provided Abry and its affiliates continue to own greater than 5% of the total shares of common stock of the Company;
- up to two directors designated by Searchlight, provided Searchlight and its affiliates continue to own greater than 7,866,666 shares of common stock of the Company;
- up to three independent directors; and
- the CEO of the Company.

As a result of the ownership and the investor rights agreement, each of CTAC, Searchlight and Abry are considered affiliates of the Company.

Searchlight

Searchlight is the current sole owner of the Series A-1 Preferred Stock and also a holder of the Penny Warrants, (which if exercised, would allow Searchlight to obtain in excess of 10% of the Company’s outstanding common stock) as of March 31, 2026 and December 31, 2025, respectively.

Dividends on the Series A-1 Preferred Stock shall be payable in cash only if, as and when declared by the Board, and, if not declared by the Board, the amount of dividends shall be accrued and is compounded quarterly. The amount of accrued and unpaid dividends as of March 31, 2026 and December 31, 2025 was \$54.3 million and \$47.9 million, respectively.

On February 26, 2026 the Company entered into an Agreement and Plan of Merger (the “Merger Agreement”) with KONA Parent, L.P., a Delaware limited partnership (“KONA Parent”), and KONA Merger Sub Co., a Delaware corporation and a wholly owned subsidiary of KONA Parent (“KONA Merger Sub”), pursuant to which, subject to the terms and conditions thereof, KONA Merger Sub will merge with and into the Company (the “Merger”), with the Company continuing as the surviving corporation and a wholly owned subsidiary of KONA Parent. In connection therewith, each share of Company common stock (other than (i) shares held by KONA Parent or KONA Merger Sub, including shares contributed to KONA Parent pursuant to certain rollover agreements that are being entered into in connection with the Merger, (ii) shares held by the Company as treasury stock and (iii) shares held by stockholders who have properly exercised and perfected appraisal rights under Delaware law) will be converted into the right to receive cash in the amount of \$9.25 per share.

Concurrently with the signing of the Merger Agreement, the Company entered into a Voting, Support and Rollover Agreement with Searchlight, pursuant to which, among other things, Searchlight agreed to vote (or cause to be voted) all of the shares of Company common stock and Series A-1 Preferred Stock of the Company held by Searchlight in favor of the adoption of the Merger Agreement and approval of the Merger and the other transactions contemplated by the Merger Agreement.

CTAC

CTAC was the initial private equity sponsor of the Company. CTAC owned an excess of 5% of the Company’s outstanding common stock as of March 31, 2026 and December 31, 2025, respectively. In addition, affiliates of CTAC own the Private Placement Warrants.

Concurrently with the signing of the Merger Agreement, the Company entered into a Voting and Support Agreement with Cerberus Telecom Acquisition Holdings, LLC (“Cerberus”), pursuant to which, among other things, Cerberus agreed to vote (or cause to be voted) all of the shares of Company common stock held by it in favor of the adoption of the Merger Agreement and approval of the Merger and the other transactions contemplated by the Merger Agreement.

Abry

Abry owned in excess of 10% of the Company’s outstanding common stock as at March 31, 2026 and December 31, 2025, respectively.

Concurrently with the signing of the Merger Agreement, the Company entered into a Voting and Support Agreements with Abry and Voting, Support and Rollover Agreements with Abry, pursuant to which, among other things, Abry agreed to vote (or cause to be voted) all of the shares of Company common stock held by Abry in favor of the adoption of the Merger Agreement and approval of the Merger and the other transactions contemplated by the Merger Agreement.

KORE Group Holdings, Inc.
Notes to Condensed Consolidated Financial Statements (Unaudited)

NOTE 9 – COMMITMENTS AND CONTINGENCIES*Indirect Taxes*

The Company, assisted by third party experts, has conducted a review of potential obligations surrounding indirect taxes, specifically regarding sales and telecommunications taxes. At the current time, the Company has had no actual or threatened claims arising from any governmental authority in any taxing jurisdiction in the United States where the Company does business regarding claims for any indirect tax liabilities emerging from any potential sales and telecommunications tax that may be owed to any such state or local governments in the various aforementioned taxing jurisdictions. However, a liability for sales and telecommunications tax may be asserted by a governmental authority if that authority determines that the Company is engaged in often-taxable “telecommunications services” rather than providing “internet access,” which is not taxable in any jurisdiction by federal law. The determination of if a service provided is defined as “telecommunications services” or “internet access” may be highly subjective, open to interpretation, and can depend upon extremely intricate technical factors and specific fact patterns which may vary by customer and use case. Furthermore, some taxing jurisdictions may not levy taxes on telecommunications services, while others do, and some taxing jurisdictions are at the state level, while others exist at the local level, including by municipality in some states.

The Company believes that it is probable that a liability for sales and telecommunications tax may exist. The Company has estimated the possible range of loss in this matter as of March 31, 2026 is between \$3.5 million and \$4.9 million (or between \$2.9 million and \$4.1 million net of potential recoveries from customers and income tax benefit). The low end of the possible range of loss is the amount required to be recorded as a contingent loss by GAAP. The range of the loss includes interest and penalties assessed at both the low and high ends of the range. This estimate may ultimately be resolved at either a greater or lesser amount than the estimated range.

Additionally, mitigating factors may exist, such as good-faith reseller certificates, which the Company has previously obtained in instances where the use case indicates that the customer is a reseller, private letter rulings that the Company may request from certain states where the specific tax law is unclear but may be resolved in the Company’s favor, and voluntary disclosure arrangements whereby the Company may determine that it is probable that tax would be owed and enter into an agreement with a taxing jurisdiction to pay back taxes and avoid penalties that would otherwise likely apply. By the end of the first quarter of 2026, the Company had successfully completed voluntary disclosure agreements in seven jurisdictions.

The net contingent liability estimate of \$3.5 million recorded as of March 31, 2026 was decreased from the \$3.7 million recorded as of December 31, 2025, due to voluntary disclosure agreement payments made during the first quarter of 2026 offset by increases in accumulated interest on prior year amounts. These amounts are recorded as “sales and other taxes payable” in “accrued liabilities” within “current liabilities” of the Company’s condensed consolidated balance sheets as of March 31, 2026 and December 31, 2025.

Purchase Obligations

The Company has vendor commitments primarily relating to carrier and open purchase obligations that the Company incurs in the ordinary course of business. As of March 31, 2026, the purchase commitments were as follows:

| | <i>(\$ in thousands)</i> |
|--------------|--------------------------|
| 2026 | \$ 23,219 |
| 2027 | 24,969 |
| 2028 | 17,329 |
| 2029 | 1,686 |
| 2030 | 183 |
| Thereafter | 183 |
| Total | \$ 67,569 |

Legal Contingencies

From time to time, the Company may be a party to litigation relating to claims arising in the normal course of business. As of March 31, 2026, the Company was not aware of any legal claims that could materially impact its financial condition.

NOTE 10 – SEGMENT DISCLOSURES

The Company has one reportable operating segment, IoT services. This segment sells IoT services that are grouped into two primary categories: IoT Connectivity services and IoT Solutions services (collectively, the “Services”) as well as products including IoT Connectivity (consisting of SIM cards) and IoT devices (within a comprehensive IoT solution) together referred to as “Products”.

KORE Group Holdings, Inc.
Notes to Condensed Consolidated Financial Statements (Unaudited)

The Company's Chief Operating Decision Maker ("CODM") is its President and Chief Executive Officer. The CODM uses Net Income (Loss), as reported on the condensed consolidated statements of operations and comprehensive loss, for the purposes of making operating decisions, allocating resources, and evaluating financial performance. The Company derived approximately 84% and 86% of its revenues from the United States for the three months ended March 31, 2026 and 2025, respectively. No single customer of the Company generated 10% or more of the Company's total net sales for the three months ended March 31, 2026 and 2025, respectively. The measure of segment assets is reported on the Company's condensed consolidated balance sheets as total consolidated assets. The segment's accounting policies are the same as the accounting policies for the Company, as described in Part II, Item 8, Note 2 — *Summary of Significant Accounting Policies* of the Company's Annual Report on Form 10-K.

The following table sets forth the operating financial results of the Company's singular operating segment that are regularly reviewed by the Company's CODM for the three months ended March 31, 2026 and 2025:

| <i>(in thousands)</i> | Three Months Ended March 31, | |
|--|-------------------------------------|--------------------|
| | 2026 | 2025 |
| Services revenue | \$ 55,857 | \$ 55,431 |
| Products revenue | 9,962 | 16,711 |
| Total revenue | \$ 65,819 | \$ 72,142 |
| Less: expenses | | |
| Cost of revenue, Services, excluding depreciation and amortization | \$ 21,139 | \$ 23,326 |
| Cost of revenue, Products, excluding depreciation and amortization | 5,564 | 9,696 |
| Salaries and benefits | 16,651 | 18,502 |
| Interest expense | 13,428 | 12,977 |
| Depreciation and amortization | 13,151 | 13,911 |
| Change in fair value of warrant liabilities to affiliates | 11,544 | (1,804) |
| Professional services | 5,231 | 2,689 |
| Other selling, general, and administrative expenses ⁽¹⁾ | 2,687 | 1,074 |
| License, memberships & subscriptions | 1,848 | 1,961 |
| Facilities and office | 1,269 | 1,845 |
| Foreign exchange | 1,253 | (1,482) |
| Network services | 744 | 1,072 |
| Channel partner commissions | 437 | 2,042 |
| Income tax expense | 74 | 1,109 |
| Interest income | (258) | (144) |
| Other | (487) | 276 |
| Segment net loss | \$ (28,456) | \$ (14,908) |

⁽¹⁾ Certain expense line items which the Company deemed immaterial, both individually and in the aggregate, primarily comprised of travel and expense, sales and use tax, and bad debt expense.

NOTE 11 – LIQUIDITY

The Company identified certain negative financial trends, including recurring operating losses and fluctuating cash flows.

The Company has taken a number of actions to improve operations and has recorded positive cash flows from operating activities for the three months ended March 31, 2026 of \$4.7 million. Although the Company currently expects to meet its near-term liquidity needs, there can be no assurance that its current sources of capital will be sufficient to satisfy its liquidity requirements in the future, which might require additional restructuring activities.

As of March 31, 2026, the Company had approximately \$28.9 million of cash on hand and \$25.0 million of capacity on the Revolving Credit Facility.

KORE Group Holdings, Inc.
Notes to Condensed Consolidated Financial Statements (Unaudited)

NOTE 12 – INCOME TAXES

The Company's effective income tax rate of approximately (0.3)% and (8.0)% for the three months ended March 31, 2026 and 2025, respectively, differed from the federal statutory rate primarily due to the utilization of prior year losses resulting in minimal current tax expense and the valuation allowance maintained against certain deferred tax assets.

NOTE 13 – SUBSEQUENT EVENTS

The Company has concluded that no subsequent events have occurred that require disclosure.

ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

The following discussion and analysis of our financial condition and results of operations should be read together with our Annual Report on Form 10-K for the year ended December 31, 2025 (the "Annual Report on Form 10-K") and unaudited interim condensed consolidated financial statements as of and for the three months ended March 31, 2026 and 2025, together with related notes thereto. Unless the context otherwise requires, all references in this Quarterly Report on Form 10-Q to "the Company" "KORE," "us," "our," "ours," or "we" refer to KORE Group Holdings, Inc. Certain terms are defined in our Annual Report on Form 10-K.

Cautionary Note Regarding Forward-Looking Statements

This Quarterly Report on Form 10-Q contains forward-looking statements, within the meaning of the Private Securities Litigation Reform Act of 1995, that involve risks and uncertainties. Forward-looking statements provide current expectations of future events based on certain assumptions and include any statement that does not directly relate to any historical or current fact. For example, statements in this Form 10-Q regarding the potential future impact of macroeconomic conditions on the Company's business and results of operations are forward-looking statements. Forward-looking statements can also be identified by words such as "future," "anticipates," "believes," "estimates," "expects," "intends," "plans," "predicts," "will," "would," "could," "can," "may," and similar terms. Forward-looking statements are not guarantees of future performance and the Company's actual results may differ significantly from the results discussed in the forward-looking statements. Factors that might cause such differences include, but are not limited to, those discussed in Part II, Item 1A. "Risk Factors" of this Quarterly Report on Form 10-Q and Part I, Item 1A. "Risk Factors" of the Company's Annual Report on Form 10-K. The Company assumes no obligation to revise or update any forward-looking statements for any reason, except as required by law.

Factors that could have a material adverse effect on future results and performance relative to those set forth in or implied by the related forward-looking statements, as well as on our business, financial condition, liquidity, results of operations and prospects, include, but are not limited to:

- the risk that the proposed Merger will not close in the timeframe expected, or at all;
- the risk that the expected benefits and effects of the proposed Merger will not be achieved;
- the risk that the requisite number of KORE stockholders fail to approve the proposed Merger;
- the risk that a governmental entity may prohibit, delay or refuse to grant approval for the consummation of the proposed Merger;
- the risk that KORE's business will suffer due to uncertainty related to the proposed Merger;
- our ability to develop and introduce new products and services successfully;
- our ability to compete in the market in which we operate;
- our ability to meet the price and performance standards of the evolving 5G New Radio ("5G NR") products and technologies;
- our ability to expand our customer reach/reduce customer concentration;
- our ability to grow the Internet of Things ("IoT") and mobile portfolio outside of North America;
- our ability to make scheduled payments on or to refinance our indebtedness;
- our ability to comply with complex and evolving local, state, federal, and international laws and regulations, fees, and taxes that may apply to our products or services;
- our ability to develop and maintain strategic relationships to expand into new markets;
- our ability to properly manage the growth of our business to avoid significant strains on our management and operations and disruptions to our business;
- our reliance on third parties to manufacture components of our solutions;
- our ability to accurately forecast customer demand and timely delivery of sufficient product quantities;
- our reliance on sole source suppliers for some products, services and devices used in our solutions;
- general global and U.S. economic and business conditions, including conditions affecting the demand for our products, government shutdowns or funding changes, geopolitical conflicts and instability, recession, inflation, changes in trade policies, and financial market conditions;
- our ability to meet the continued listing requirements of the New York Stock Exchange and to maintain the listing of our securities thereon;
- the impact that new or adjusted trade policies (including tariffs, duties and other trade measures) may have on the costs of components or our products, and our ability to sell products internationally;
- our ability to be cost competitive while meeting time-to-market requirements and product performance needs for our customers;
- demand for our products and services, including due to seasonality or broader economic factors;
- our dependence on wireless telecommunication operators delivering acceptable wireless services;
- the outcome of any pending or future litigation, including intellectual property litigation and regulatory proceedings;
- infringement claims with respect to intellectual property contained in our solutions;
- our continued ability to license necessary third-party technology for the development and sale of our solutions;
- the introduction of new products that could contain errors or defects;
- the conduct of business abroad, including related foreign currency risks;
- the pace of 5G wireless network rollouts globally and their adoption by customers;
- our ability to make focused investments in research and development;

- our ability to identify suitable acquisition candidates or to successfully integrate and realize the benefits of our past or future strategic acquisitions or investments, and our response to any acquisition proposal that may be received from any party;
- our ability to successfully complete any plans for restructuring of our business, and realize any cost savings related to restructuring goals including but not limited to legal entity rationalization, consolidation of facilities, winding down non-core service offerings, and rationalizing our workforce;
- our ability to hire, retain and manage qualified personnel to maintain and expand our business;
- our ability to maintain adequate liquidity to meet our financial needs and/or raise capital in the future;
- the emergence of global public health emergencies, epidemics, or pandemics, which could extend lead times in our supply chain and lengthen sales cycles with our customers; and
- the fact that Searchlight, as the holder of all of the outstanding shares of Series A-1 preferred stock, \$0.0001 par value per share (the “Series A-1 Preferred Stock”), has rights that may make potential acquisitions by other parties more difficult or costly.

When considering forward-looking statements, you should keep in mind the risk factors and other cautionary statements in this Quarterly Report on Form 10-Q and in the Annual Report on Form 10-K. Readers are cautioned not to place undue reliance on any of these forward-looking statements, which reflect our management’s views only as of the date such statements are made. The risks summarized under Item 1A. “Risk Factors” in the Annual Report on Form 10-K and under Item 1A. “Risk Factors” in this Quarterly Report on Form 10-Q could cause actual results and performance to differ materially from those set forth in or implied by our forward-looking statements. New risks and uncertainties arise over time, and it is not possible for us to predict those events or how they may affect us.

Overview

We offer IoT connectivity to the Internet (“IoT Connectivity”) and other IoT solutions (“IoT Solutions”) to our customers. We are one of the largest global independent IoT enablers, delivering critical services globally to customers to deploy, manage, and scale their IoT application and use cases. We provide advanced connectivity services, location-based services, device solutions, and managed and professional services used in the development and support of IoT solutions and applications. Our IoT platform is delivered in partnership with many of the world’s largest mobile network operators and provides secure, reliable, wireless Internet connectivity to mobile and fixed devices. This technology enables us to expand our global technology platform by leveraging capabilities across several key end markets, including (i) Connected Health, (ii) Fleet Management, (iii) Asset Monitoring, (iv) Retail Communications Services and (v) Industrial IoT, and to deliver complementary products to channel partners and resellers worldwide.

Trends and Recent Developments

Economic conditions

The market for IoT Connectivity and IoT Solutions is dynamic and highly competitive. Aggregate demand for IoT is expected to continue to grow, but is subject to global economic conditions, which remain uncertain. While a majority of our revenue is earned in the U.S., changes in global and regional trade policies, including trade restrictions and tariffs, could result in increased supply chain challenges, which could adversely affect our costs and results of operations. A discussion of these factors and other risks is included in Part II, Item 1A. “Risk Factors” in this Quarterly Report on Form 10-Q and Part I, Item 1A. “Risk Factors” of the Company’s Annual Report on Form 10-K.

Merger Agreement

On February 26, 2026, the Company entered into an Agreement and Plan of Merger (the “Merger Agreement”) with KONA Parent, L.P., a Delaware limited partnership (“KONA Parent”), and KONA Merger Sub Co., a Delaware corporation and a wholly owned subsidiary of KONA Parent (“KONA Merger Sub”), pursuant to which, subject to the terms and conditions thereof, KONA Merger Sub will merge with and into the Company (the “Merger”), with the Company continuing as the surviving corporation and a wholly owned subsidiary of KONA Parent. In connection therewith, each share of Company common stock (other than (i) shares held by KONA Parent or KONA Merger Sub, including shares contributed to KONA Parent pursuant to certain rollover agreements that are being entered into in connection with the Merger, (ii) shares held by the Company as treasury stock and (iii) shares held by stockholders who have properly exercised and perfected appraisal rights under Delaware law) will be converted into the right to receive cash in the amount of \$9.25 per share.

Closing of the transaction is conditioned upon, among other things, approval of the holders of a majority of the voting power represented by the outstanding shares that are entitled to vote thereon and approval by the holders of a majority of the votes cast by stockholders other than Searchlight Capital Partners, L.P. and its affiliates (“Searchlight”) and Abry Partners, LLC and its affiliates (“Abry”), members of the board of directors of the Company (the “Board”) who are affiliated with Searchlight and Abry and certain Company officers, receipt of regulatory approvals, including clearance under the Hart-Scott-Rodino (HSR) Antitrust Improvements Act of 1976, as amended, and by the Committee on Foreign Investment in the United States (CFIUS), and other customary closing conditions.

In addition, concurrently with the signing of the Merger Agreement, the Company entered into (i) a Voting and Support Agreement with Cerberus Telecom Acquisition Holdings, LLC (“Cerberus”), pursuant to which, among other things, Cerberus agreed to vote (or cause to be voted) all of the foregoing shares of Company common stock held by it in favor of the adoption of the Merger Agreement and approval of the Merger and the other transactions contemplated by the Merger Agreement, (ii) a Voting, Support and Rollover Agreement with Searchlight, pursuant to which, among other things, Searchlight agreed to vote (or cause to be voted) all of the shares of Company common stock and Series

A-1 Preferred Stock of the Company held by Searchlight in favor of the adoption of the Merger Agreement and approval of the Merger and the other transactions contemplated by the Merger Agreement; and (iii) Voting and Support Agreements with Abry and Voting, Support and Rollover Agreements with Abry, pursuant to which, among other things, Abry agreed to vote (or cause to be voted) all of the shares of Company common stock held by Abry in favor of the adoption of the Merger Agreement and approval of the Merger and the other transactions contemplated by the Merger Agreement.

On March 17, 2026, the Company and KONA Parent entered into (i) a Rollover, Voting and Support Agreement with Dotmar Investments Limited (“Dotmar”), which, directly or indirectly, beneficially owns 847,293 shares of Company common stock, pursuant to which, among other things, Dotmar has agreed to vote (or cause to be voted) all of the foregoing shares of Company common stock in favor of the adoption of the Merger Agreement and approval of the Merger and the other transactions contemplated by the Merger Agreement and to contribute all of such shares to KONA Parent immediately prior to the Effective Time (as defined in the Merger Agreement); (ii) a Rollover, Voting and Support Agreement with Richard Burston, which, directly or indirectly, beneficially owns 169,948 shares of Company Common Stock, pursuant to which, among other things, Richard Burston has agreed to vote (or cause to be voted) all of the foregoing shares of Company common stock in favor of the adoption of the Merger Agreement and approval of the Merger and the other transactions contemplated by the Merger Agreement and to contribute all of such shares to KONA Parent immediately prior to the Effective Time; and (iii) a Rollover, Voting and Support Agreement with Terrdian Holdings Inc., which, directly or indirectly, beneficially owns 1,163,205 shares of Company common stock, pursuant to which, among other things, Terrdian Holdings Inc. has agreed to vote (or cause to be voted) all of the foregoing shares of Company common stock in favor of the adoption of the Merger Agreement and approval of the Merger and the other transactions contemplated by the Merger Agreement and to contribute all of such shares to KONA Parent immediately prior to the Effective Time.

The closing of the transaction is not subject to a financing condition. KORE expects the transaction to close during the second or third quarter of 2026.

Results of Operations for the Three Months Ended March 31, 2026 and 2025:

Revenue

We derive revenue from IoT Connectivity services and IoT Solutions services (collectively, the “Services”) as well as products including IoT Connectivity (consisting of SIM cards) and IoT devices (within a comprehensive IoT solution) together referred to as “Products”.

Revenue arising from IoT Connectivity services generally consists of a monthly subscription fee and additional data usage fees. IoT Connectivity also includes charges for each SIM sold to a customer.

Revenue from IoT Solutions is derived from IoT device management services, location-based software services, and IoT security software services. Fees charged for device management services include the cost of the underlying IoT device and the cost of deploying and managing such devices. Fees charged for device management services are generally billed on the basis of a fee per deployed IoT device, which depends on the scope of the underlying services and the IoT device being deployed. Location-based software services and IoT security software services are charged monthly on a per-subscriber basis.

The table below set forth the details of revenue from services and products for the three months ended March 31, 2026 and 2025:

| (\$ in thousands) | Three Months Ended March 31, | | Year-over-Year Increase / (Decrease) | |
|----------------------|------------------------------|------------------|--------------------------------------|--------------|
| | 2026 | 2025 | \$ | % |
| Services | \$ 55,857 | \$ 55,431 | \$ 426 | 1 % |
| Products | 9,962 | 16,711 | (6,749) | (40) % |
| Total revenue | \$ 65,819 | \$ 72,142 | \$ (6,323) | (9) % |

Services revenue increased by approximately \$0.4 million for the three months ended March 31, 2026, compared to the three months ended March 31, 2025, or relatively flat.

Products revenue decreased by approximately \$6.7 million for the three months ended March 31, 2026, compared to the three months ended March 31, 2025, primarily driven by decreased hardware volume from key customers.

The table below set forth the details of revenue disaggregated as arising from IoT Connectivity and IoT Solutions for the three months ended March 31, 2026 and 2025:

| (\$ in thousands) | Three Months Ended March 31, | | Year-over-Year Increase / (Decrease) | |
|----------------------|------------------------------|------------------|--------------------------------------|--------------|
| | 2026 | 2025 | \$ | % |
| IoT Connectivity | \$ 56,212 | \$ 53,917 | \$ 2,295 | 4 % |
| IoT Solutions | 9,607 | 18,225 | (8,618) | (47) % |
| Total revenue | \$ 65,819 | \$ 72,142 | \$ (6,323) | (9) % |

IoT Connectivity revenue increased by approximately \$2.3 million for the three months ended March 31, 2026, compared to the three months ended March 31, 2025, primarily driven by increased revenue in recurring connectivity and overage usage charges.

IoT Solutions revenue decreased by approximately \$8.6 million for the three months ended March 31, 2026, compared to the three months ended March 31, 2025, primarily driven by decreased hardware volume from key customers.

Cost of revenue, exclusive of depreciation and amortization

The cost of revenue associated with IoT Connectivity includes carrier costs, network operations, technology licenses, and SIMs. The cost of revenue associated with IoT Solutions includes the cost of devices, shipping costs, warehouse lease and related facilities expenses, and personnel cost. The total cost of revenue excludes depreciation and amortization.

The table below set forth our cost of revenue, exclusive of depreciation and amortization, for the three months ended March 31, 2026 and 2025, disaggregated by “cost of services” and “cost of products”:

| (\$ in thousands) | Three Months Ended March 31, | | Year-over-Year Increase / (Decrease) | |
|------------------------------|------------------------------|------------------|--------------------------------------|---------------|
| | 2026 | 2025 | \$ | % |
| Cost of services | \$ 21,139 | \$ 23,326 | \$ (2,187) | (9) % |
| Cost of products | 5,564 | 9,696 | (4,132) | (43) % |
| Total cost of revenue | \$ 26,703 | \$ 33,022 | \$ (6,319) | (19) % |

Cost of services decreased by approximately \$2.2 million for the three months ended March 31, 2026, compared to the three months ended March 31, 2025, primarily driven by decreased costs associated with recurring connectivity charges and reduced labor costs as we transitioned out of certain production facilities, partially offset by increased costs associated with overage connectivity charges.

Cost of products decreased by approximately \$4.1 million for the three months ended March 31, 2026, compared to the three months ended March 31, 2025, primarily driven by decreased costs associated with the reduced hardware sales to key customers.

The table below set forth our cost of revenue, exclusive of depreciation and amortization, for the three months ended March 31, 2026 and 2025, disaggregated by “cost of IoT Connectivity” and “cost of IoT Solutions”:

| (\$ in thousands) | Three Months Ended March 31, | | Year-over-Year Increase / (Decrease) | |
|------------------------------|------------------------------|------------------|--------------------------------------|---------------|
| | 2026 | 2025 | \$ | % |
| Cost of IoT Connectivity | \$ 21,145 | \$ 22,216 | \$ (1,071) | (5) % |
| Cost of IoT Solutions | 5,558 | 10,806 | (5,248) | (49) % |
| Total cost of revenue | \$ 26,703 | \$ 33,022 | \$ (6,319) | (19) % |

The cost of IoT Connectivity decreased by approximately \$1.1 million for the three months ended March 31, 2026, compared to the three months ended March 31, 2025, primarily driven by decreased costs associated with recurring connectivity charges offset by increased costs associated with overage connectivity charges.

The cost of IoT Solutions decreased by approximately \$5.2 million for the three months ended March 31, 2026, compared to the three months ended March 31, 2025, primarily driven by decreased costs associated with the reduced hardware sales to key customers and the reduced labor costs as we transitioned out of certain production facilities.

Selling, general, and administrative expenses

The following tables set forth the Company's selling, general, and administrative expenses incurred during the three months ended March 31, 2026 and 2025:

| (\$ in thousands) | Three Months Ended March 31, | | Year-over-Year Increase / (Decrease) | |
|---|------------------------------|-----------|--------------------------------------|-----|
| | 2026 | 2025 | \$ | % |
| Selling, general, and administrative expenses | \$ 30,072 | \$ 27,665 | \$ 2,407 | 9 % |

Selling, general, and administrative ("SG&A") expenses relate primarily to expenses for general management, sales and marketing, finance, audit, legal fees, and other general operating expenses.

SG&A increased by approximately \$2.4 million for the three months ended March 31, 2026, compared to the three months ended March 31, 2025. The increase in SG&A expenses was primarily driven by increased legal fees as a result of the Merger transaction and foreign currency unrealized losses, partially offset by decreased salaries and other compensation-related expenses resulting from the restructuring events completed during 2025.

Income tax expense

The following tables set forth the Company's income tax expense during the three months ended March 31, 2026 and 2025:

| (\$ in thousands) | Three Months Ended March 31, | | Year-over-Year Increase / (Decrease) | |
|--------------------|------------------------------|----------|--------------------------------------|-------|
| | 2026 | 2025 | \$ | % |
| Income tax expense | \$ 74 | \$ 1,109 | \$ (1,035) | (93)% |
| Effective tax rate | (0.3)% | (8.0)% | N/A | 8 % |

Income tax expense reflects the impact of current and deferred income tax items, adjustments to valuation allowances, and the effect of changes in tax laws and regulations.

Income tax expense decreased by approximately \$1.0 million for the three months ended March 31, 2026, compared to the three months ended March 31, 2025. The effective tax rate increased by approximately 8% for the three months ended March 31, 2026, compared to the three months ended March 31, 2025. The change in the income tax expense was primarily due to the utilization of prior year losses resulting in minimal current tax expense and the valuation allowance maintained against certain deferred tax assets.

Non-GAAP Financial Measures

In conjunction with net income (loss) calculated in accordance with GAAP, we also use EBITDA and Adjusted EBITDA, free cash flow, and Non-GAAP Profit and Non-GAAP Margin to evaluate our ongoing operations and for internal planning and forecasting purposes. Non-GAAP financial information is presented for supplemental informational purposes only, should not be considered in isolation or as a substitute for financial information presented in accordance with GAAP, and may be different from similarly-titled non-GAAP measures used by other companies. We believe that along with our GAAP financial information, our non-GAAP financial information when taken collectively and evaluated appropriately, is helpful to investors in assessing our operating performance.

EBITDA and Adjusted EBITDA

EBITDA is defined as net income (loss) before interest expense, income tax expense or benefit, and depreciation and amortization.

Adjusted EBITDA is defined as EBITDA adjusted for certain unusual and other significant items and removes the volatility associated with non-cash items and operational income and expenses that are not expected to be ongoing. Such adjustments include changes in the fair value of certain of our warrants required by GAAP to be accounted for at fair value, integration-related restructuring costs, stock-based compensation, and foreign currency gains and losses.

The following table sets forth a reconciliation of net loss to EBITDA and Adjusted EBITDA for the three months ended March 31, 2026 and 2025:

| <i>(in thousands)</i> | Three Months Ended March 31, | |
|--|-------------------------------------|--------------------|
| | 2026 | 2025 |
| Net loss | \$ (28,456) | \$ (14,908) |
| Income tax expense | 74 | 1,109 |
| Interest expense, net | 13,170 | 12,833 |
| Depreciation and amortization | 13,151 | 13,911 |
| EBITDA | (2,061) | 12,945 |
| Change in fair value of warrant liability | 11,544 | (1,804) |
| Integration-related restructuring costs | 4,681 | 4,144 |
| Stock-based compensation (benefit) expense | (106) | 589 |
| Foreign currency (gain) loss | 1,253 | (1,482) |
| Other ⁽¹⁾ | 110 | 63 |
| Adjusted EBITDA | \$ 15,421 | \$ 14,455 |

⁽¹⁾ "Other" adjustments are comprised of adjustments for certain indirect or non-income based taxes.

Integration-related restructuring costs for the three months ended March 31, 2026 were primarily comprised of professional services as a result of the Merger transaction. Integration-related restructuring costs for the three months ended March 31, 2025 were primarily comprised of severances, salaries, and professional services related to integration of previously acquired businesses.

Free Cash Flow

Free cash flow is defined as net cash provided by operating activities reduced by capital expenditures, net. We believe free cash flow is an important liquidity measure of the cash that is available for operational expenses, investments in our business, strategic acquisitions, and for certain other activities such as repaying debt obligations and stock repurchases.

The following table sets forth a reconciliation of net cash provided by operating activities to free cash flow for the three months ended March 31, 2026 and 2025:

| <i>(in thousands)</i> | Three Months Ended March 31, | |
|---|-------------------------------------|---------------|
| | 2026 | 2025 |
| Net cash provided by operating activities | \$ 4,711 | \$ 2,845 |
| Capital expenditures, net | (1,968) | (2,248) |
| Free cash flow | \$ 2,743 | \$ 597 |

Non-GAAP Gross Profit and Non-GAAP Gross Margin

Gross profit and gross margin as calculated in accordance with GAAP include depreciation and amortization as part of a cost of revenue, which is shown separately for convenience in the below GAAP reconciliation.

Non-GAAP Margin is a non-GAAP financial measure defined as non-GAAP Gross Profit (“Non-GAAP Profit”) divided by revenue, expressed as a percentage. Non-GAAP Profit is a non-GAAP measure defined as gross profit excluding certain acquisition-related inventory adjustments that may not be indicative of ongoing operations, and depreciation and amortization.

The table below sets forth gross profit and gross margin calculated in accordance with GAAP, based upon the categories of revenue and associated costs disaggregated by “cost of services” and “cost of products,” reconciled to Non-GAAP Profit and Non-GAAP Margin, disaggregated by “cost of services” and “cost of products,” as well as overall:

| (\$ in thousands) | Three Months Ended March 31, | | | |
|---|------------------------------|---------------|------------------|---------------|
| | 2026 | | 2025 | |
| Services | \$ | % | \$ | % |
| Revenue | \$ 55,857 | | \$ 55,431 | |
| Cost of revenue, excluding depreciation and amortization | 21,139 | | 23,326 | |
| Depreciation and amortization in cost of revenue ⁽¹⁾ | 11,270 | | 11,023 | |
| Gross Profit \$ / Margin % | \$ 23,448 | 42.0 % | \$ 21,082 | 38.0 % |
| Exclude: Depreciation and amortization | 11,270 | | 11,023 | |
| Non-GAAP Profit \$ / Non-GAAP Margin % | \$ 34,718 | 62.2 % | \$ 32,105 | 57.9 % |
| Products | | | | |
| Revenue | \$ 9,962 | | \$ 16,711 | |
| Cost of revenue, excluding depreciation and amortization | 5,564 | | 9,696 | |
| Depreciation and amortization in cost of revenue ⁽¹⁾ | 962 | | 1,461 | |
| Gross Profit \$ / Margin % | \$ 3,436 | 34.5 % | \$ 5,554 | 33.2 % |
| Exclude: Inventory adjustments | — | | (141) | |
| Exclude: Depreciation and amortization | 962 | | 1,461 | |
| Non-GAAP Profit \$ / Non-GAAP Margin % | \$ 4,398 | 44.1 % | \$ 6,874 | 41.1 % |
| Overall Gross Profit \$ / Margin % | \$ 26,884 | 40.8 % | \$ 26,636 | 36.9 % |
| Non-GAAP Profit \$ / Non-GAAP Margin % | \$ 39,116 | 59.4 % | \$ 38,979 | 54.0 % |

⁽¹⁾ Depreciation and amortization as included in cost of revenue for GAAP. Separately shown for recalculation purposes.

During the three months ended March 31, 2026, services gross margin increased 4.0% compared to the three months ended March 31, 2025, primarily driven by the decrease in cost of revenue, excluding depreciation and amortization. Services Non-GAAP margin increased 4.3% compared to the three months ended March 31, 2025, primarily driven by the decrease in cost of revenue, excluding depreciation and amortization.

During the three months ended March 31, 2026, products gross margin increased 1.3% compared to the three months ended March 31, 2025, primarily driven by the decrease in revenue and related cost of revenue, excluding depreciation and amortization. Products Non-GAAP margin increased 3.0% compared to the three months ended March 31, 2025, primarily driven by the decrease in depreciation and amortization in cost of revenue and the absence of inventory adjustments.

The table below sets forth gross profit and gross margin calculated in accordance with GAAP, based upon the categories of revenue and associated costs disaggregated by “IoT Connectivity” and “IoT Solutions,” reconciled to Non-GAAP profit and Non-GAAP margin, disaggregated by “IoT Connectivity” and “IoT Solutions”:

| | Three Months Ended March 31, | | | |
|---|------------------------------|---------------|---------------|-------------------------|
| | 2026 | | 2025 | |
| | \$ | % | \$ | % |
| <i>(\$ in thousands)</i> | | | | |
| IoT Connectivity | | | | |
| Revenue | \$ | 56,212 | \$ | 53,917 |
| Cost of revenue, excluding depreciation and amortization | | 21,145 | | 22,216 |
| Depreciation and amortization in cost of revenue ⁽¹⁾ | | 11,270 | | 11,023 |
| Gross Profit \$ / Margin % | \$ | 23,797 | 42.3 % | \$ 20,678 38.4 % |
| Exclude: Inventory adjustments | | — | | — |
| Exclude: Depreciation and amortization | | 11,270 | | 11,023 |
| Non-GAAP Profit \$ / Non-GAAP Margin % | \$ | 35,067 | 62.4 % | \$ 31,701 58.8 % |
| IoT Solutions | | | | |
| Revenue | \$ | 9,607 | \$ | 18,225 |
| Cost of revenue, excluding depreciation and amortization | | 5,558 | | 10,806 |
| Depreciation and amortization in cost of revenue ⁽¹⁾ | | 962 | | 1,461 |
| Gross Profit \$ / Margin % | \$ | 3,087 | 32.1 % | \$ 5,958 32.7 % |
| Exclude: Inventory adjustments | | — | | (141) |
| Exclude: Depreciation and amortization | | 962 | | 1,461 |
| Non-GAAP Profit \$ / Non-GAAP Margin % | \$ | 4,049 | 42.1 % | \$ 7,278 39.9 % |
| Overall Gross Profit \$ / Margin % | \$ | 26,884 | 40.8 % | \$ 26,636 36.9 % |
| Non-GAAP Profit \$ / Non-GAAP Margin % | \$ | 39,116 | 59.4 % | \$ 38,979 54.0 % |

⁽¹⁾ Depreciation and amortization as included in cost of revenue for GAAP. Separately shown for recalculation purposes.

During the three months ended March 31, 2026, IoT Connectivity gross margin increased 3.9% compared to the three months ended March 31, 2025, primarily driven by the increase in IoT Connectivity revenue. IoT Connectivity Non-GAAP margin increased 3.6% compared to the three months ended March 31, 2025, primarily driven by the increase in depreciation and amortization in cost of revenue.

During the three months ended March 31, 2026, IoT Solutions gross margin decreased 0.6% compared to the three months ended March 31, 2025, or relatively flat. IoT Solutions Non-GAAP margin increased 2.2% compared to the three months ended March 31, 2025, primarily driven by the decrease in depreciation and amortization in cost of revenue and the absence of inventory adjustments.

Key Operational Metrics

We review a number of operational metrics to measure our performance, identify trends affecting our business, prepare financial projections, and make strategic decisions. The operational metrics identified by management as key operational metrics are Total Number of Connections, Average Connections Count, Estimated Annual Recurring Revenue, and Average Revenue per User.

Total Number of Connections and Average Connections Count

Our “Total Number of Connections” constitutes the total of all our IoT Connectivity services connections, which includes the contribution of eSIMs but excludes certain connections where mobile carriers license our subscription management platform from us. The “Average Connections Count” is the simple average of the total number of connections during the relevant period presented.

These metrics are the principal measures used by management to assess the growth of the business on a periodic basis, on a SIM and/or device-based perspective. We believe that investors also use these metrics for similar purposes.

The table below sets forth our Total Number of Connections as of March 31, 2026 and December 31, 2025:

| | <u>March 31, 2026</u> | <u>December 31, 2025</u> |
|---|-----------------------|--------------------------|
| Total Number of Connections at Period End | 21.9 million | 20.9 million |

The table below sets forth our Average Connections Count for the three months ended March 31, 2026 and 2025:

| | <u>Three Months Ended March 31,</u> | |
|--|-------------------------------------|--------------|
| | <u>2026</u> | <u>2025</u> |
| Average Connections Count for the Period | 21.3 million | 19.7 million |

Estimated Annual Recurring Revenue (“eARR”)

eARR is a key performance metric intended to align with the Company’s recurring revenue business model. eARR multiplies the estimated monthly recurring revenue in the twelfth month of the contract by twelve to estimate the annual recurring revenue. We believe that this key performance metric is useful to both management and investors for forecasting purposes and also for understanding the financial health of our subscription-based businesses.

Our sales funnel, which we define as opportunities our sales team is actively pursuing, included opportunities with an eARR of approximately \$87 million as of March 31, 2026.

Average Revenue per User (“ARPU”)

ARPU is calculated by dividing the total IoT Connectivity revenue during the period by the Average Connections Count during that same period. ARPU is used by management as a measure to assess the revenue generated per connection. We believe that ARPU is an important metric for both management and investors to help in understanding the financial performance and effectiveness of the Company’s monetization per connection. ARPU is calculated on a quarterly basis.

ARPU was \$0.88 and \$0.91 for the three months ended March 31, 2026 and 2025, respectively.

Liquidity and Capital Resources

Overview

Liquidity is a measurement of our ability to meet potential cash requirements, including ongoing commitments to repay borrowings, fund our operating costs, and satisfy other general business needs. Our liquidity requirements have historically arisen from our working capital needs, obligations to make scheduled payments of interest and principal on our indebtedness, and capital expenditures to facilitate the growth and expansion of the business, which was historically accomplished via acquisitions. In 2026 and 2025, we deferred the payment of preferred dividends on our Series A-1 Preferred Stock, as permitted under the certificate of designation governing the terms of the shares.

We are highly leveraged, with mandatory repayment dates and redemption dates for our Term Loan, Backstop Notes and Series A-1 Preferred Stock between 2028 and 2033. The applicable agreements governing the Term Loan, Backstop Notes and Series A-1 Preferred Stock also contain certain covenants that, if breached, would require earlier repayment. Additional details on such agreements are set forth below. We may seek to raise additional capital through public or private offerings of equity, equity-related, or debt securities, depending upon market conditions. Borrowings or capital transactions may not be available under attractive terms, or at all. The use of any particular source of capital and funds will depend on market conditions and the availability, if any, of these sources.

As of March 31, 2026, we had approximately \$28.9 million of cash on hand and \$25.0 million of capacity on the Revolving Credit Facility.

We generally can meet our short-term liquidity needs solely through cash generated from operational activities. Our ability to meet our longer-term liquidity needs beyond one year, within our current capital structure, is uncertain. We cannot predict with certainty the specific transactions we will undertake to generate sufficient liquidity to meet our obligations as they come due. We will adjust our plans as appropriate in response to changes in our expectations and any potential changes in market conditions.

Summary and Description of Financing Arrangements

The table below sets forth a summary of the Company's outstanding long-term debt as of March 31, 2026 and December 31, 2025:

| <i>(in thousands)</i> | March 31, 2026 | December 31, 2025 |
|---|-------------------|-------------------|
| Term Loan - WhiteHorse | \$ 180,838 | \$ 181,300 |
| Backstop Notes | 120,000 | 120,000 |
| Total | \$ 300,838 | \$ 301,300 |
| Less: current portion of long-term debt | (1,850) | (1,850) |
| Less: debt issuance costs, net of accumulated amortization of \$1.9 million and \$2.0 million, respectively | (1,638) | (1,763) |
| Less: original issue discount | (2,240) | (2,450) |
| Total long-term debt | \$ 295,110 | \$ 295,237 |

Term Loan and Revolving Credit Facility — WhiteHorse Capital Management, LLC (“WhiteHorse”)

On November 9, 2023, the Company entered into a credit agreement with WhiteHorse that consisted of a senior secured term loan of \$185.0 million (“Term Loan”) as well as a senior secured revolving credit facility of \$25.0 million (the “Revolving Credit Facility” and, together with the Term Loan, the “Credit Facilities”). Borrowings under the Term Loan and the Revolving Credit Facility bear interest at a rate at the Company's option of either (1) Term SOFR (as defined in the Credit Facilities) for a specified interest period (at the Company's option) of one to three months plus an applicable margin of up to 6.50% or (2) a base rate plus an applicable margin of up to 5.50%. The Term SOFR rate is subject to a “floor” of 1.0%. The applicable margins for Term SOFR rate and base rate borrowings are each subject to a reduction as set forth in the credit agreement if the Company maintains a first lien net leverage ratio of less than 2.25:1.00 and greater than or equal to 1.75:1.00 and less than 1.75:1.00, respectively. Interest is paid on the last business day of each quarter, except at maturity. The credit agreement became effective on November 15, 2023.

Principal payments of approximately \$0.5 million are due on the last business day of each quarter. The maturity date of the Credit Facilities is November 15, 2028.

As of March 31, 2026 and December 31, 2025, there were no amounts outstanding on the Revolving Credit Facility.

The Credit Facilities are secured by substantially all of the Company's subsidiaries' assets. The Term Loan agreement restricts cash dividends and other distributions from the Company's subsidiaries to the Company and also restricts the Company's ability to pay cash dividends to its stockholders.

The Credit Facilities are subject to customary financial covenants, including to the Total Net Leverage Ratio, defined as, with respect to any period end, the ratio of (a) Consolidated Total Debt (as defined in the Credit Facilities) to (b) Consolidated EBITDA (as defined in the Credit Facilities); and First Lien Net Leverage Ratio, defined as, with respect to any period end, the ratio of (a) Consolidated First Lien Debt (as defined in the Credit Facilities) to (b) Consolidated EBITDA (as defined by the Credit Facilities).

The Total Net Leverage Ratio is set at 5.50:1.00 for the quarterly periods ended March 31, 2025, June 30, 2025 and September 30, 2025; and 5.25:1.00 for periods ended December 31, 2025 and thereafter. The First Lien Net Leverage Ratio is set at 2.75:1.00 for the quarterly period ended March 31, 2025, June 30, 2025 and September 30, 2025; and 2.50:1.00 for periods ended December 31, 2025 and thereafter.

As of March 31, 2026 and December 31, 2025, the Company was in compliance with the covenants of the Credit Facilities.

Backstop Notes

On September 30, 2021, a subsidiary of the Company issued the first tranche of the Backstop Notes, consisting of \$95.1 million in senior unsecured exchangeable notes due 2028 to a lender and its affiliates. On October 28, 2021, the Company's subsidiary issued a second and final tranche of Backstop Notes in the amount of \$24.9 million. The Backstop Notes are guaranteed by the Company and are due September 30, 2028.

The Backstop Notes were issued at par and bear interest at a rate of 5.50% per annum which is paid semi-annually on March 30 and September 30 of each year. The Backstop Notes are exchangeable into common stock of the Company at \$62.50 per share (the "Base Exchange Rate") at any time at the option of the lender. At the Base Exchange Rate, the Notes are exchangeable for approximately 1.9 million shares of the Company's common stock but limited to 9.9% of common shares outstanding. The Base Exchange Rate may be adjusted for certain dilutive events or change in control events as defined by the indenture (the "Adjusted Exchange Rate").

After September 30, 2023 and prior to the fifth business day after the last quarter end before the maturity date, if the Company's shares of common stock are trading at a defined premium to the Base Exchange Rate or applicable Adjusted Exchange Rate, the Company may pay or deliver, as the case may be, in respect of each \$1,000 principal amount of Backstop Notes being exchanged, cash, shares of its common stock, or a combination of cash and shares of its common stock.

The Backstop Notes were issued pursuant to an indenture which contains financial covenants related to the Company's maximum total debt to Adjusted EBITDA ratio. In addition to customary events of default, the Backstop Notes become due and payable if the Company has an uncured event of default on the Credit Facilities.

As of March 31, 2026 and December 31, 2025, the Company was in compliance with the covenants of the Backstop Notes.

Mandatorily Redeemable Preferred Stock

The Company has authorized 35,000,000 shares of preferred stock and has issued to a single investor (Searchlight) who is currently the sole holder of 152,857 shares of Series A-1 Preferred Stock that are mandatorily redeemable for cash payable to the holder on November 15, 2033. The number of issued and outstanding shares are currently the same. The Series A-1 Preferred Stock has a liquidation preference of \$1,000 per share. Due to the mandatorily redeemable feature of the Series A-1 Preferred Stock, the Series A-1 Preferred Stock is recorded as a liability on the condensed consolidated balance sheets and the accrued dividends, as described below, are recorded as interest expense on the condensed consolidated statement of operations and comprehensive loss.

The following table sets forth the number of shares and the carrying amounts of Series A-1 Preferred Stock as of March 31, 2026 and December 31, 2025:

| <i>(\$ in thousands)</i> | Shares | Carrying Amount | |
|---|----------------|-------------------|-------------------|
| | | March 31, 2026 | December 31, 2025 |
| Preferred stock issued November 15, 2023 | 150,000 | \$ 150,000 | \$ 150,000 |
| Preferred stock issued December 13, 2023 | 2,857 | 2,857 | 2,857 |
| Preferred stock issuance costs | N/A | (4,583) | (4,733) |
| Allocation of proceeds to preferred stock | N/A | (4,080) | (4,212) |
| Preferred stock, end of period | 152,857 | \$ 144,194 | \$ 143,912 |

The dividend rate on the Series A-1 Preferred Stock is 13% per annum, and dividends on each share of Series A-1 Preferred Stock shall (i) accrue on the liquidation preference of such share and on any accrued dividends on such share, on a daily basis from and including the issuance date of such share, whether or not declared, whether or not the Company has earnings and whether or not the Company has assets legally available to make payment thereof, at a rate equal to the dividend rate, (ii) compounded quarterly and (iii) be payable quarterly in arrears, in accordance with the section, below, on each dividend payment date, commencing on December 31, 2023.

Dividends on the Series A-1 Preferred Stock shall be payable in cash only if, as and when declared by the Board, and, if not declared by the Board, the amount of dividends shall be accrued and is compounded quarterly. The amount of accrued and unpaid dividends as of March 31, 2026 and December 31, 2025 was \$54.3 million and \$47.9 million, respectively, and are excluded from the above table.

Cash Flows

| <i>(in thousands)</i> | Three Months Ended March 31, | |
|---|-------------------------------------|-------------|
| | 2026 | 2025 |
| Net cash provided by operating activities | \$ 4,711 | \$ 2,845 |
| Net cash used in investing activities | \$ (1,968) | \$ (2,248) |
| Net cash used in financing activities | \$ (467) | \$ (512) |

Cash flows from operating activities

Cash provided by operating activities for the three months ended March 31, 2026 increased from 2025 primarily due to changes in non-cash adjustments, and timing of receipts of accounts receivable and payments of accounts payable.

Cash flows from investing activities

Cash used in investing activities for the three months ended March 31, 2026 decreased from 2025 primarily due to lower additions to intangible assets.

Cash flows from financing activities

Cash used in financing activities for the three months ended March 31, 2026 decreased from 2025 primarily due to lower payment of employee tax withholding related to equity awards.

Purchase Commitments

We enter into purchase commitments primarily with carriers under multi-year commitments for the purchase of data, as well as certain multi-year commitments for technology-related contracts, including cloud computing costs. We had a total of \$67.6 million of purchase commitments payable that were not recorded as liabilities on our condensed consolidated balance sheet as of March 31, 2026.

Critical Accounting Estimates

The preparation of financial statements in conformity with GAAP requires us to make estimates and assumptions that affect the reported amounts of assets and liabilities at the date of the condensed consolidated financial statements and the reported amounts of revenues and expenses during the reported periods. Actual results could differ from those estimates. A discussion of critical accounting policies and estimates is included in Part II, Item 7. “Management’s Discussion and Analysis of Financial Condition and Results of Operations – Critical Accounting Estimates” in the Annual Report on Form 10-K. Our critical accounting policies and estimates have not materially changed since December 31, 2025.

Management discusses the ongoing development and selection of these critical accounting policies and estimates with the Audit Committee of our Board of Directors.

We expect quarter-to-quarter GAAP earnings volatility from our business activities. This volatility can occur for a variety of reasons, particularly changes in assessments of indicators of impairment regarding goodwill. In addition, the amount or timing of our reported earnings may be impacted by technical accounting issues and estimates.

ITEM 3. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK

As a smaller reporting company, we are not required to provide this information.

ITEM 4. CONTROLS AND PROCEDURES

Disclosure controls and procedures

As of the end of the period covered by this Quarterly Report on Form 10-Q, the Company conducted an evaluation under the supervision and with the participation of the Company’s management, including the Company’s Chief Executive Officer (principal executive officer) and Chief Financial Officer (principal financial officer), of the Company’s disclosure controls and procedures as defined in Rule 13(a)-15(e) and 15(d)-15(e) under the Securities Exchange Act of 1934, as amended (the “Exchange Act”). Based on this evaluation, the Chief Executive Officer

and Chief Financial Officer concluded that the disclosure controls and procedures were not effective as of March 31, 2026 due to the material weaknesses in the Company's internal control over financial reporting as reported in its Annual Report on Form 10-K. A material weakness is a deficiency, or a combination of deficiencies, in internal control over financial reporting, such that there is a reasonable possibility that a material misstatement of the Company's annual or interim consolidated financial statements will not be prevented or detected on a timely basis.

The Company continues the process of designing and implementing effective internal control measures to improve its internal control over financial reporting and remediate these material weaknesses.

Changes in internal control over financial reporting

During the quarter ended March 31, 2026 there have been no changes in the Company's internal control over financial reporting that have materially affected, or are reasonably likely to materially affect, the Company's internal control over financial reporting.

PART II — OTHER INFORMATION

ITEM 1. LEGAL PROCEEDINGS

From time to time, we are subject to various legal proceedings, lawsuits, disputes and claims arising in the ordinary course of our business. Although the outcome of these and other claims cannot be predicted with certainty, there are currently no pending legal proceedings that are expected to be material to us.

ITEM 1A. RISK FACTORS

For a discussion of potential risks and uncertainties applicable to us, see the information under Part I, Item 1A. “Risk Factors” in the Annual Report on Form 10-K. The risks described in the Annual Report on Form 10-K are not the only risks facing us. Additional risks and uncertainties not currently known to us or that we currently deem to be immaterial also may materially adversely affect our business, financial condition, or future results. There have been no material changes to these risk factors from those previously disclosed in the Annual Report on Form 10-K.

ITEM 2. UNREGISTERED SALES OF EQUITY SECURITIES AND USE OF PROCEEDS

Issuer Purchases of Equity Securities

The following table sets forth information with respect to our repurchases of common stock in each month of the first quarter of 2026:

| Period | Total Number of Shares Purchased ⁽¹⁾ | Average Price Paid per Share ⁽¹⁾ | Total Number of Shares Purchased as Part of Publicly Announced Programs | Approximate Dollar Value of Shares that May Yet Be Purchased Under the Program |
|--------------------------------------|---|---|---|--|
| January 1, 2026 - January 31, 2026 | — | \$ — | — | \$ — |
| February 1, 2026 - February 28, 2026 | 930 | \$ 4.96 | — | \$ — |
| March 1, 2026 - March 31, 2026 | 5,867 | \$ 8.98 | — | \$ — |

⁽¹⁾ During the first quarter of 2026, 6,797 shares of common stock were surrendered by employees vesting in RSUs in order to pay for applicable tax withholding. Under the KORE Group Holdings, Inc. 2021 Long-Term Stock Incentive Plan (“Incentive Plan”), participants may surrender shares as payment of applicable tax withholding on the vesting of equity awards. Shares so surrendered by participants in the Incentive Plan are repurchased pursuant to the terms of the Incentive Plan and / or applicable inducement award agreement and not pursuant to publicly announced share repurchase programs. The average price per share deemed paid for these shares is calculated using the closing stock price on the vesting date. The price per share deemed paid for these shares ranged between \$4.96 and \$8.98 per share. These shares of common stock have been cancelled.

Working Capital Restrictions and Limitations Upon the Payment of Dividends

The Company’s ability to pay cash dividends to its stockholders is restricted by the terms of its financing agreements and the terms of any stock ranking in priority with respect to the payment of dividends.

ITEM 3. DEFAULTS UPON SENIOR SECURITIES

Preferred Dividend Arrearage

The Company’s Series A-1 Preferred Stock, ranking in priority to the Company’s common stock, allows for payment of dividends in arrears. As of May 11, 2026, the total amount of unpaid Series A-1 Preferred Stock dividends in arrears was \$57.4 million.

ITEM 4. MINE SAFETY DISCLOSURES

Not applicable.

ITEM 5. OTHER INFORMATION

During the quarter ended March 31, 2026, none of our directors or officers (as defined in Rule 16a-1(f) of the Exchange Act) adopted or terminated a Rule 10b5-1 trading arrangement or non-Rule 10b5-1 trading arrangement (as such terms are defined in Item 408 of Regulation S-K of the Securities Act of 1933, as amended).

ITEM 6. EXHIBITS

| Exhibit Number | Description |
|----------------|---|
| 2.1 | Agreement and Plan of Merger by and among KONA Parent, L.P., KONA Merger Sub Co. and the Company, dated as February 26, 2026 (incorporated by reference to Exhibit 2.1 to the Company's Current Report on Form 8-K filed on February 27, 2026). |
| 10.1 | Voting and Support Agreement, dated as of February 26, 2026, by and among the Company, KONA Parent, L.P. and Cerberus Telecom Acquisition Holdings, LLC (incorporated by reference to Exhibit 10.1 to the Company's Current Report on Form 8-K filed on February 27, 2026). |
| 10.2 | Voting, Support and Rollover Agreement, dated as of February 26, 2026, by and among KORE Group Holdings, Inc., KONA Parent, L.P. and Searchlight IV KOR, L.P. (incorporated by reference to Exhibit 10.2 to the Company's Current Report on Form 8-K filed on February 27, 2026). |
| 10.3 | Form of Abry Voting and Support Agreement (incorporated by reference to Exhibit 10.3 to the Company's Current Report on Form 8-K filed on February 27, 2026). |
| 10.4 | Form of Abry Voting, Support and Rollover Agreements (incorporated by reference to Exhibit 10.4 to the Company's Current Report on Form 8-K filed on February 27, 2026). |
| 10.5 | Rollover, Voting and Support Agreement, dated as of March 17, 2026, by and among the Company, KONA Parent, L.P. and Dotmar Investments Limited (incorporated by reference to Exhibit 10.1 to the Company's Current Report on Form 8-K filed on March 20, 2026). |
| 10.6 | Rollover, Voting and Support Agreement, dated as of March 17, 2026, by and among the Company, KONA Parent, L.P. and Richard Burston (incorporated by reference to Exhibit 10.2 to the Company's Current Report on Form 8-K filed on March 20, 2026). |
| 10.7 | Rollover, Voting and Support Agreement, dated as of March 17, 2026, by and among the Company, KONA Parent, L.P. and Terridian Holdings Inc. (incorporated by reference to Exhibit 10.3 to the Company's Current Report on Form 8-K filed on March 20, 2026). |
| 31.1 | * Certification of Chief Executive Officer pursuant to Rule 13a-14(a)/15d-14(a) |
| 31.2 | * Certification of Chief Financial Officer pursuant to Rule 13a-14(a)/15d-14(a) |
| 32.1 | ** Certification of Chief Executive Officer pursuant to 18 U.S.C. Section 1350 |
| 32.2 | ** Certification of Chief Financial Officer pursuant to 18 U.S.C. Section 1350 |
| 101.INS | Inline XBRL Instance Document—the instance document does not appear in the Interactive Data File because XBRL tags are embedded within the Inline XBRL document. |
| 101.SCH | Inline XBRL Taxonomy Extension Schema Document |
| 101.CAL | Inline XBRL Taxonomy Extension Calculation Linkbase Document |
| 101.DEF | Inline XBRL Taxonomy Extension Definition Linkbase Document |
| 101.LAB | Inline XBRL Taxonomy Extension Label Linkbase Document |
| 101.PRE | Inline XBRL Taxonomy Extension Presentation Linkbase Document |
| 104 | Cover Page Interactive Data File (embedded within the Inline XBRL document) |

* Filed herewith.

** Exhibit is being furnished and shall not be deemed to be "filed" for purposes of Section 18 of the Securities Exchange Act of 1934, as amended, or otherwise subject to the liabilities of that section, nor shall it be deemed incorporated by reference into any filing under the Securities Act of 1933, as amended, or the Securities Exchange Act of 1934, as amended.

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized:

KORE Group Holdings, Inc.

Date: May 11, 2026

By: /s/ Ronald Totton
Ronald Totton
President and Chief Executive Officer
(Principal Executive Officer)

Date: May 11, 2026

By: /s/ Anthony Bellomo
Anthony Bellomo
Executive Vice President, Chief Financial Officer and Treasurer
(Principal Financial Officer)